

STATEMENT OF MASTERCERT LLP MANAGEMENT ABOUT IMPARTIALITY

Mastercert LLP is fully aware that ensuring impartiality in Certification, Inspection Activities is one of the fundamental principles that must be guaranteed by a certification body.

Our Management is committed to ensure impartial and unbiased activities in compliance with the relevant requirements.

We are committed to:

- ensure that procedures for accessing Mastercert conformity assessment services are fair and nondiscriminatory, and treated as such;
- continuously identify risks to the impartiality of Mastercert, arising from its activities, its relationships or relationship of its staff;
- provide internal and external staff the knowledge required to operate in accordance with impartiality and ask its staff to sign a commitment to promptly reveal any situation that may constitute a conflict of interest;
- do not allow commercial, financial or other pressures to compromise impartiality of Mastercert activities;
- ensure that separate legal entities, with whom it has relationships, do not compromise the impartiality of
 Mastercert activities; in particular, in the case of management system certification activities, handle all dealings
 with consultants or consultancy companies in full compliance with the standard and accreditation requirements;
- do not sell or offer the conformity assessment activities as related to the activities of an organization that provides consultancy;
- do not provide the required conformity assessment services, if unacceptable threats arise;
- provide a mechanism to safeguard the impartiality of Mastercert, which ensures a balanced representation of the relevant interested parties, without the prevalence of individual interests.
- Ensure all activities of Mastercert, are processed in Impartial manner, with dedicated teams independent of each other

Sulthan Ansari

CEO

Mastercert LLP